



# Tehshakotitsén:tha Kateri Memorial Hospital Centre

Established 1905

## KMHC holding kiosk for Family Doctor registration, Medicare Card renewal

For immediate release

**(Kahnawake – 20, Enniska/February 2024)** Tehsakotitsén:tha Kateri Memorial Hospital Centre (KMHC) wishes to invite community members who do not have a Family Doctor to visit an in-person information kiosk taking place on Wednesday, 28 Enniska/February from 11am to 3pm in the lobby of the Caisse Populaire Kahnawà:ke. Registration for a Family Doctor, which only takes a few minutes, can take place right on-site.

Additionally, KMHC staff will be able to assist community members in renewing expired *Régie de l'assurance maladie* (RAMQ) Medicare cards. These cards are a requirement for registering for a Family Doctor.

“It has become clear that the lack of an up-to-date Medicare card has been an issue for some people,” said KMHC Executive Director, Valerie Diabo, who will be present at the kiosk. “We can assist, right on-site, people who may be either unaware of the process or intimidated by the prospect of dealing with a government agency. We are continuing to make every effort to ensure everyone is Kahnawà:ke has access to proper health care.”

Community members who have not already done so are strongly encouraged to register for a Family Doctor as soon as possible. It is important to note that, if your doctor has left or will be leaving the KMHC, you will need to register for a new one – you are NOT reassigned automatically. The registration kiosk will provide an excellent opportunity to either register on-site, renew an expired Medicare (RAMQ) card, or ask questions about the process and benefits.

“It’s actually not a complicated process,” Diabo continued. “You shouldn’t wait until you have a medical issue to sign up. We are especially encouraging the younger, healthy population to take a few moments to register. Having a family doctor will help you gain access to specialized medical services and medical specialists. Your family doctor will coordinate care with other health professionals and advocate on your behalf. He or she will also help you navigate the medical system, which can sometimes be complex. Please don’t wait until you have a medical issue!”

Krissi Delaronde (Assistant Manager of Outpatient Care) and Tasha Kirby (Outpatient Care Administrative Assistant) will also be present at the kiosk to assist and answer questions.

-30-

Contact:

Sha'teiohserí:io Patton, Communications/Public Relations Officer

Kateri Memorial Hospital Centre

[shateiohseriio.patton.kahnawake@ssss.gouv.qc.ca](mailto:shateiohseriio.patton.kahnawake@ssss.gouv.qc.ca) (email) or 450-638-3930, ext. 2286

*Additional information:*

***It is well known that having a Family physician improves overall health outcomes and includes benefits such as:***

- *Better access to medical services, and early intervention of health concerns*
- *Preventative healthcare services (screening tests, detecting health problems before symptoms start, routine check ups, and counselling to prevent illness, disease, and injury)*
- *Chronic healthcare management (monitoring chronic health conditions, adjusting treatment plans to stop chronic health conditions from getting worse, and providing information and support to the patient and caregivers)*